

## **B2B Webshops**

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- B2B vs B2C
- B2B must have features
- Study cases
- Questions



## B2B vs B2C











Professionaly buying











Small order quantities



**Bulk orders** 





Searching on names



Searching on article number











Stocks for fast shipping



**Smart shippments** 





Direct payments



Credit payments





Low frequency purchases



Repeated purchases

















Consumer goods





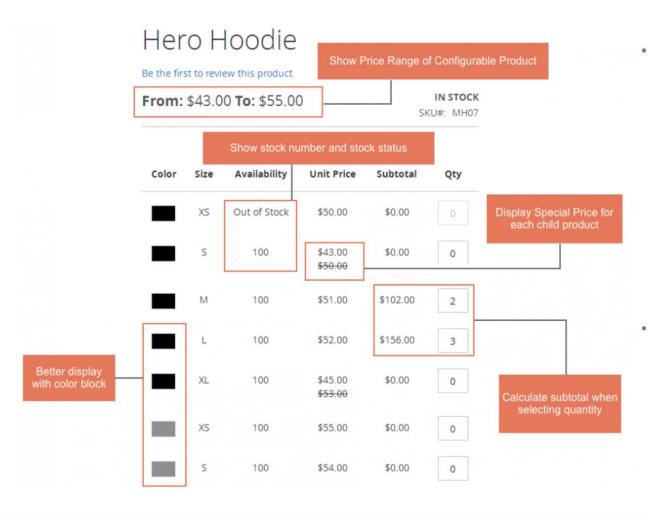
Wide range (complex)
of goods

## B2B must have features





### Configurable products grid table

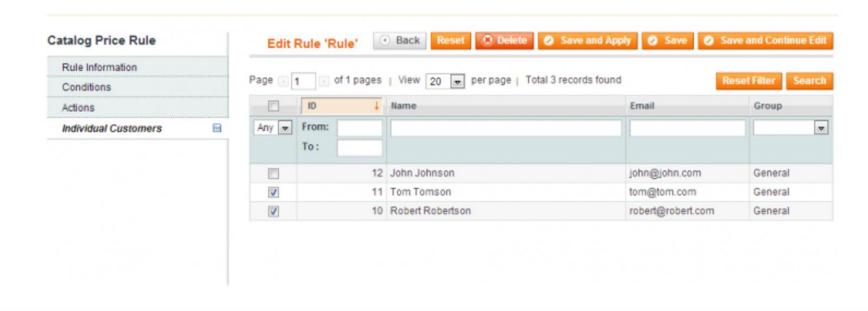


- Customized grids

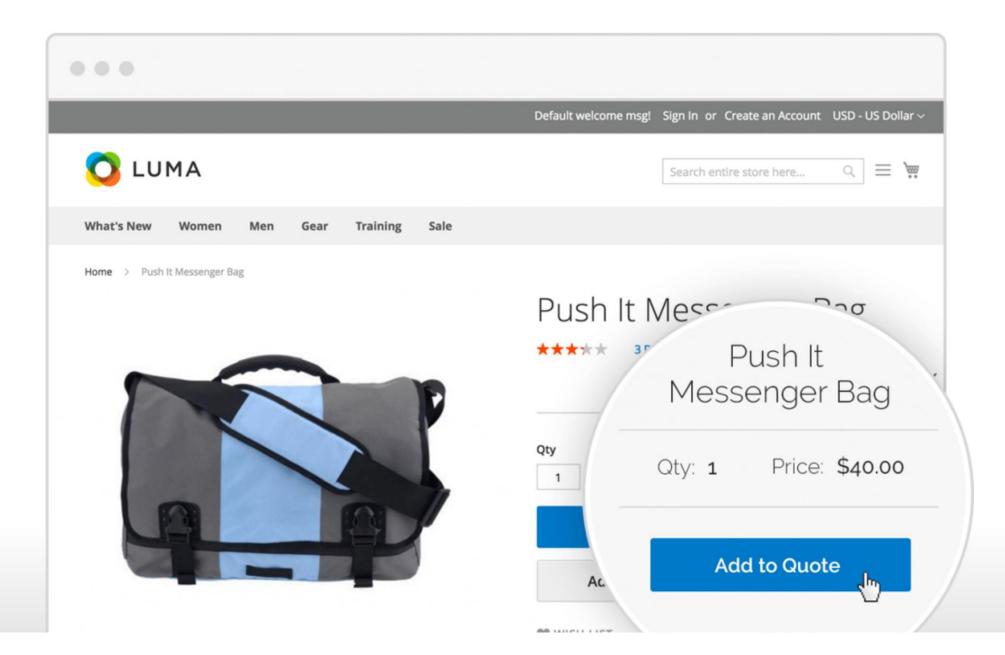
   (configurable attributes
   options displayed, add to cart
   from grid, show stock, table
   like views ...)
- Custom configurators (cross sales, complementary sales, complete sets, create custom sets ...)

### Customer price rules

- Standard group pricing
- Customer pricing rules (https://www.magentocommerce.com/magentoconnect/customer-price-rules.html)

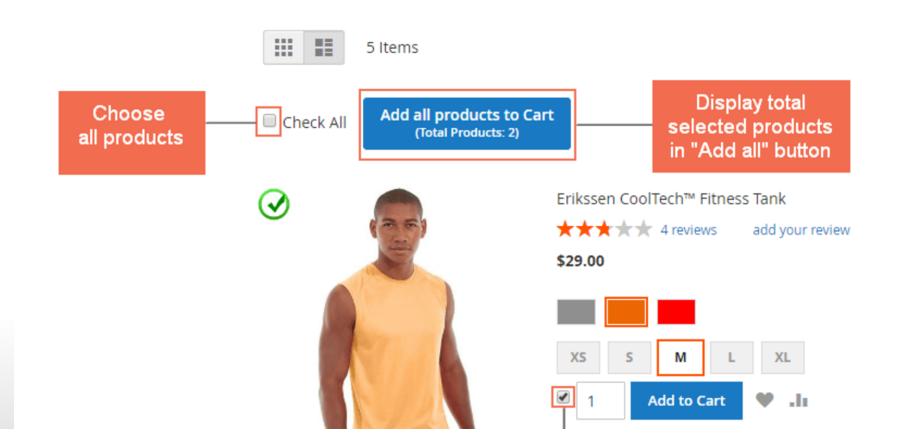


### Cart quotes

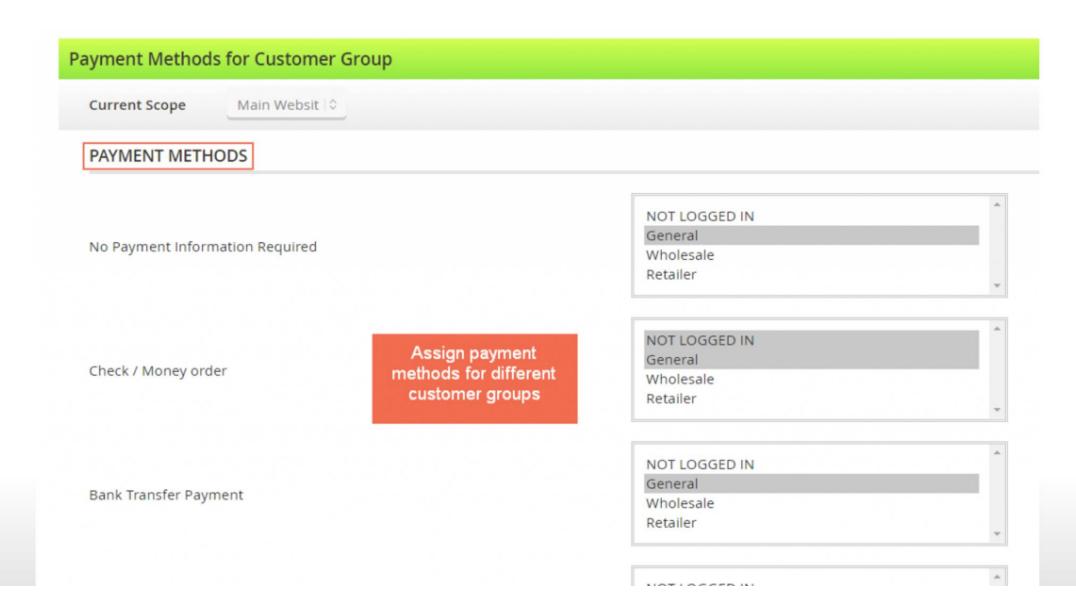


### Add multiple products / choices to cart

- Magento 2 https://bsscommerce.com/magento-2-add-multiple-products-tocart.html
- Custom integrations using javascript



# Shipping and payments methods specific per customer



### **B2B** must have features

- Search by SKU
- Agents connections
- Store credit per customer
- Fast order option



### Study case 1

Abrasive producer who has a wide variaty of products which are very technical and flexbile as structure.

- Start from filters using ajax to load the configurable options:
  - types (ceramic or bakelite binder etc.)
  - domains (industry, support, tools, hobby)
  - standard (ISO), notation (defines forms and usage)
  - form (disk, sphere etc.)
- Lead to a product overview page with technical details and use optionals (application and dimensions) to allow buying
- Allow semple requests and custom orders (certain dimensions and optional details)
- Allow request for an offer for custom basic operations

### Study case 2

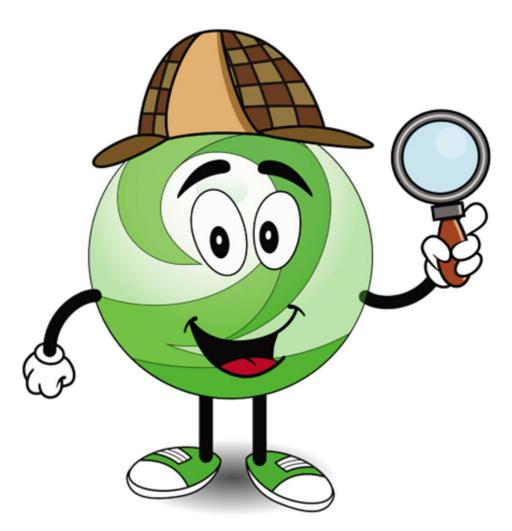
Lingerie producer who has a wide variaty of products with limited stocks and new collections 2 times an year

- Buy individual products, sets or mixed packs (last sales)
- Configurate your own sets
  - start with color, available sizes (all set, from size 1 to 2 etc.), material or line
  - allow filtering based on product stocks (minimum 100 pieces in total), stock per options (minimum 100 pieces for size S,M and L) or stock per line (minimum 100 products in that line)
  - based on the chosen filters, display list of products and complementary products (accesories to beachwear or briefs for bras)
- Custom prices, shipping and payment agreements per customer
- Agent connection with notifications for orders, payments or specific requests)
- Size conversion for 6 standards
- Allow production line request for older products

### **Conclusions**

- Define offline's B2B customer's habits and understand business logic
- Search for existing extensions
- If you decide to go custom, take into consideration all connections
- Do specific B2B tests

### Questions:)



### <Thank You!>

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